



This winter, I'll be skiing with 2 passes: my skipass and my health pass



What is the Health pass?

It is for anyone aged 12 and above

It is a QR Code, number or paper that attests the following:

- Fully vaccinated
- PCR or antigen test less than 24 hours old
- Recovered from COVID-19 for less than 6 months

For more information about the health pass:

<https://www.gouvernement.fr/info-coronavirus/pass-sanitaire>



Where will I need to show my valid health pass?

On the ski area, you will need to show your valid health pass to:

- Use all of the ski lifts (even free ones), and ski travelators
- Go into the slopeside restaurants (and terraces)

Checks will take place:

- At the skipass sales outlets
- At the ski lift departure points
- At the start of ski lessons
- At the entrance to slopeside restaurants

Access will not be allowed without a valid health pass.

In resort, as everywhere in France, the health pass is compulsory for certain activities: bars, restaurants, cinemas, bowling alleys, swimming pools...

With regards your accommodation, please contact your accommodation supplier to find out what the instructions and health procedures are.



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Can I get tested in resort?

- Each resort has testing centres where PCR and antigen tests can be done. The list is available on the tourist office website of each ski resort.
- Tests are payable: from 44€ for a PCR, from 22€ for an antigen test.
- Please note that some tests require an appointment to be made in advance.

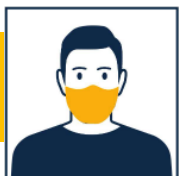


For our international customers

- The recognised QR-Codes are those issued in the EU and in the following countries: United Kingdom, Israel, Switzerland, Serbia, Ukraine, Turkey, Norway, Albania, Andorra, Armenia, Faroe Islands, Georgia, Iceland, Liechtenstein, Northern Macedonia, Moldavia, Morocco, Monaco, New Zealand, Panama, San Marino and the Vatican.
- Citizens of other countries must validate their health pass by presenting their valid passport and local vaccination certificate (paper format) in an authorised French pharmacy to show that they have been vaccinated with an EU-recognised vaccine. This procedure may be payable (36€ maximum)
- For more information: <https://www.sante.fr/obtenir-un-passe-sanitaire-en-cas-de-vaccination-letranger> ou <https://www.sante.fr/how-to-obtain-a-french-health-pass>



Simple but responsible measures!



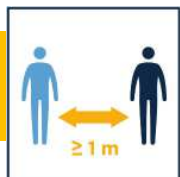
I wear an approved mask or neck warmer

Approved masks (surgical or class 1 medical) or neck warmers must be worn from the age of 11 (recommended from the age of 6) in the following places:

- In all queues, even outside (ski lifts, sales outlets...),
- In all buildings (stations, sales outlets, services...),
- On all ski lifts.

Did you know?

You don't need to wear a mask on the slopes, so make the most of the fresh air!



I respect social distancing rules

I leave a 1-metre gap between myself and those around me:

- In all queues, both inside and outside,
- In all places where members of the public are gathered together (sales outlets, viewpoints...),
- By respecting the signage.

I buy and recharge my skipass online, or by using the terminals provided for that purpose wherever possible.

Did you know?

Keep a ski tip away from your neighbours to be sure you are social distancing!



I sanitise my hands when I take my gloves off

Hand sanitiser is available for your use in the following places:

- Enclosed ski lift buildings,
- First aid posts,
- Sales outlets, welcome areas and services,
- Public toilets (if you are not able to wash your hands).

Did you know? *There is no point putting hand sanitiser on your gloves.*



Your ski area is changing with the times



We are putting arrangements in place to ensure the best welcome

- Our teams are still smiling behind their masks as they welcome you!
- All of our employees are trained in health and safety risks and protective measures.
- Our sales outlets and welcome areas have adapted to the current health restrictions (social distancing instructions and signage on site).
- A large number of skipass sales and recharge terminals have been installed.

***Did you know?** Remember to use Click&Ski when you buy your skipasses online.*



We are updating our operating conditions

- Contact surfaces will be regularly cleaned in all ski lifts and cable cars and windows will be left open wherever possible.
- Ski lift access queues will be organised to enable social distancing.
- Our ski lift hourly flow will be increased to reduce queues.
- No restrictions to numbers of skiers on the slopes.



We are changing our sales terms and conditions

- Our cancellation and refund terms and conditions will adapt in line with health and safety restrictions.